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DECEMBER 2019

## Founders' Message

Happy Holidays from the entire Landesign family to you and yours! We wish you a wonderful Holiday season and a very Happy New Year!

As we look back on 2019, we can't help but recognize the impact that each and every one of you has had on our company's growth and success. We'd like to extend a huge THANK YOU to our highly regarded customers, vendors, business partners, prospects, and employees. Your continued support and loyalty have been instrumental in making us the company we are today, and we're truly thankful to have you on our side.

Needless to say, we have a lot to be grateful for and many great successes to celebrate.

In the spirit of celebrations, we recently hosted a special get-together for our office staff and managers at Mary's Pizza Shack. This was the perfect opportunity to reward our employees for their hard work and dedication, and

to celebrate all that's been accomplished this past year. It was a busy year, but thanks large in part to our wonderful team, we can confidently say it was a great one.



Another way that we celebrate the end of the year is with our annual Q4 Strategic Planning Session, which is held in the classroom at The North Coast Builders Exchange. The focus of this meeting is to review where we were in 2019 and where we are heading in the New Year. Our team uses this time to assess achievements and challenges, identify areas for improvement, and determine future goals. This allows us to wrap up the year with a clear picture of our next steps for better serving you.



When it comes to planning the different ways to grow and best serve you, one of the major pieces that we take into account is your feedback. In the coming weeks, please be on the lookout for an email with our annual Customer Survey. It will only take you a few minutes to fill this out online, and once you do, you'll receive an extra special treat on us... Once you've completed the survey, we'll send you a Starbucks gift card to thank you for your thoughts. Your feedback is an extremely valuable tool that enables us to shape our future goals and priorities. We appreciate any insight you're able to provide and hope to hear from you!





From all of us here at Landesign - thank you again for another wonderful year. We look forward to working together in 2020 and beyond.

Sincerely,

John and Denise Fitzgerald  
Landesign C&M, Founders



We hope that you've enjoyed this month's newsletter! Please let us know if there is anything you'd like to see in future newsletters by replying to this email or contacting us [here](#) – we look forward to hearing from you!

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Do You Have a Landscaping Project in Mind?  
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